

**Café Monte Response to COVID-19 Health Concerns  
And Economic Fallout  
Public Health Concerns**

*Beyond simply monitoring the situation, we are taking active measures to make sure the food that we prepare for you is safe and secure. In our restaurant we have implemented various measures to provide the safest dining experience possible. The U.S. Department of Agriculture (USDA) and the U.S. Food and Drug Administration (FDA) have no reports of human illnesses that suggest COVID-19 can be transmitted by food or food packaging, but we remain vigilant in working to ensure efficacy and safety remain the top priority.*

What are we doing to mitigate the risk to our staff and our customers?

**Staff:**

1. Staff have been asked to stay home in the event of any flu like symptoms. For any staff member who may be faced with that difficult decision, Café Monte has put a financial plan in place to mitigate the economic impact of such voluntary actions by implementing an Employee Assistance Program guaranteeing assistance during any absence supervised by a medical professional or taken out of an abundance of caution.
2. Staff are being monitored internally with temperature taking devices periodically throughout the week.
3. Staff are being asked to “wash hands in Hot Water and Disinfectant Soap every chance they get during a shift.
4. Staff are encouraged to stay at least three feet from each other, and their customers to reduce risk of accidental transmission of any illness.
5. All Deliveries are being received outside the premises.

**Customers:**

1. We will be reducing the number of guests that we have seated in the Dining Room at one time by keeping guests at a reasonable distance from each other, thus reducing the close contact of a full establishment.
2. We are disinfecting the Bathrooms and other public areas such as doors and chairs on an ongoing basis.
3. Our staff will keep a safe distance from the guest.
4. To-Go food is encouraged, our own staff will deliver if needed. We have partnered with Chow Now, Postmates and Grub Hub to deliver food and Beverage to the home as well.
5. Our Dish Machine and all Ware Washing practices will be set (as always) at the highest temperature and sanitizing settings and protective measures like use of gloves continue.

While we are not medical experts, we will continue to follow the guidelines set up by local, state and federal officials regarding any changes to the situation. Thank you for your understanding and continued support.

Monte Smith  
Managing Partner  
Café Monte French Bakery and Bistro